

## ***Premier Theft Deterrent***

### **Claim Department**

Hours of Operation: Monday - Friday, 8:00 a.m. - 5:00 p.m., ET  
Phone Number: 888-677-4743  
FAX Number: 866-764-5401  
Claim Payment FAX: 866-764-0338  
Claim Supervisor: Roger Gillman  
Mailing Address: PO Box 23158  
San Diego, CA 92193-3158  
Attn: Theft Claim Department

### **To Initiate a Claim**

The customer must contact the claim department within the time frame disclosed on the customer's warranty agreement. The following documents must be submitted to the Claim Department, via the claim fax number above or address above:

- A copy of the police report evidencing the theft of the covered vehicle;
- A copy of the limited warranty;
- A copy of current vehicle registration from Department of Motor Vehicles;
- A copy of the customer's insurance policy declaration page, clearly identifying the covered vehicle and specifying insurance coverage; and
- A copy of the primary insurance carrier's evaluation statement and claim settlement check(s) showing final payment.

### **What Premier Dealer Services (PDS) will do.**

The adjuster will call the customer with claim decision after reviewing all documentation, requesting additional information or documents, if necessary.

### **Claim Payment for Approved Claims**

Authorized claims will be paid via check directly to the customer.