



VEHICLE SERVICE CONTRACT CLAIMS SUBMISSION

All claims must be approved by a National Auto Care adjuster prior to vehicle repair and claim payment



File your claim online 24 hours a day at:
claims.nationalautocare.com



Call the National Auto Care Claims Line:
800-526-8678



National Auto Care Claims Line Hours:
Monday – Friday 8:00 am – 8:00 pm EST
Saturday 9:00 am – 4:00 pm EST

Please have the following information available at the time of the call or submission:

- Customer's first and last name, last 7 digits of the VIN, vehicle year, make and model, and current mileage
- Customer complaint, cause of failure and correction
- Warranty on parts and labor (minimum of 12/12)
- Parts and labor breakdown with part numbers and specific labor guide used
- Name, address, phone number, and fax number of your repair facility