



CLAIM PROCEDURE

1. Take your vehicle to a repair facility. The vehicle must remain there until all repairs are completed.
2. The repair facility must call CARS Protection Plus (CARS) to open a claim before any repairs have begun. If the repair facility calls before or after our operating hours, and leaves a message, we will contact the repair facility on the next business day.

1-888-335-6838

3. Your repair facility must obtain an authorization number prior to starting any repair work. CARS will not be held responsible for paying any unauthorized repair invoices.
4. Upon completion of repair, a complete copy of the repair invoice, signed by the owner, must be faxed or mailed to CARS for payment.
5. The repair invoice must contain the following on the repair facility's letterhead with their complete address:
 - Authorization number issued by CARS (Authorization numbers are only valid for 180 days)
 - Repair facility's warranty on repairs (if applicable)
 - VIN number
 - Current mileage
 - Owner name and address
 - Owner signature

REPAIR INVOICES MISSING ANY OF THESE ITEMS WILL BE RETURNED